

**OFFICIAL**

I hereby certify that I have reasonable basis to expect that this correspondence is being transmitted by facsimile addressed to:

Commissioner for Patents, PO Box 1450,  
Alexandria VA 22313-1450 via fax number  
703-872-9306 on

*March 31, 2004* RECEIVED  
CENTRAL FAX CENTER  
*Stephanie Harbin* MAR 31 2004  
Stephanie Harbin

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/023,238  
(Attorney Docket No. GP-301069)

December 18, 2001

Lance T. Tansom

Group 3652

ROBOTIC RACK LOADING APPARATUS  
AND METHOD

Examiner James Keenan

AMENDMENT IN RESPONSE TO PAPER NO. 4

Commissioner for Patents  
PO Box 1450  
Alexandria VA 22313-1450

In response to the Office Action mailed December 11, 2003, please amend the application as follows and consider the remarks set forth below.

Amendments to the Claims begin on page 2 of this paper.  
Remarks/Arguments begin on page 4 of this paper.